

# Data protection information for the survey of travel habits of the Austrian resident population

This data protection information informs you about the processing of personal data within the framework of the surveys on the travel habits of the Austrian resident population.

## Name and address of the data controller

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## Name and address of the data protection officer:

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## General information on the survey

The survey on travel habits is a voluntary survey through which information on the travel behaviour of the Austrian resident population is collected on a quarterly basis. The Republic of Austria, represented by Statistics Austria, has to carry out this survey, which is voluntary for the respondents, and to compile statistics in order to fulfil Austria's obligations under Regulation (EU) No 692/2011 on European tourism statistics and repealing Directive 95/57/EC. Based on the data collected, statistics on the demand for travel are compiled by Statistics Austria.

## Legal basis

- **BGBI. II No. 301/2003 as amended**  
Ordinance of the Federal Minister of Economy, Family and Youth on Tourism Demand Statistics (Tourism Demand Statistics Ordinance)
- **BGBI. I No. 123/2003 as amended**  
Foreign Exchange Act 2004
- **BGBI. I No. 163/1999 as amended**  
Federal Statistics Act 2000
- **Regulation (EU) No 692/2011 as amended**  
Regulation (EU) No 692/2011 of the European Parliament and of the Council on European tourism statistics and repealing Council Directive 95/57/EC
- **Implementing Regulation (EU) No 1051/2011 as amended**  
Implementing Regulation (EU) No 1051/2011 implementing Regulation (EU) No 692/2011 of the European Parliament and of the Council on European tourism statistics, as regards the structure of the quality reports and the data transmission
- **Regulation (EC) No 184/2005 as amended**  
Regulation (EC) No 184/2005 of the European Parliament and of the Council on Community statistics concerning the statistics on balance of payments, international trade in services and foreign direct investment
- **Regulation (EC) No 1055/2008 as amended**  
Regulation (EC) No 1055/2008 implementing Regulation (EC) No 184/2005 of the European Parliament and of the Council as regards quality criteria and quality reporting for balance of payments statistics

## Obligation to report

Participation in the surveys of travel habits of the Austrian resident population is voluntary.

## Recipients of personal data

No recipients of personal data.

## Transfer of personal data to a third country or an international organisation

No transmission of personal data.

## Duration of the storage of personal data

At the earliest possible time, the name of the person concerned is replaced by the pseudonym bPK-AS. The merging with administrative data and other statistical data, as well as the storage of the data, is pseudonymised (§15 of the Federal Statistics Act). We only use name and address to make contact. The processing of the data by the statistical department is carried out in pseudonymised form - personal information such as name, address and telephone number are deleted after completion of the survey and all follow-up research work in the statistical department and thus separated from the answers. Furthermore, the evaluations do not refer to individual persons, but only to groups (e.g. age groups, gender). Individual responses are therefore no longer recognisable in the published results. Of course, data protection also means that personal information is not passed on - neither to state authorities nor to companies.

## Information on data that is not directly collected

The sample is drawn in a scientific random procedure from the Central Register of Residents [§ 16b (Statistical and Scientific Surveys) of the Registration Act 1991, Federal Law Gazette No. 9/1992 as amended]. The Central Register of Residents sends us the name, academic title, date of birth, sex and address of the main residence of the sample persons in electronic form. Based on the name and address information, the data are linked to the public telephone directory (Herold) via an electronic interface.

## Exercise of the rights of data subjects

On the basis of the General Data Protection Regulation (GDPR) in conjunction with Article 15 of the Federal Statistics Act 2000, natural persons have the following rights with regard to their non-pseudonymised data: Right of access (Article 15 of the GDPR), Right of rectification (Article 16 of the GDPR), Right of erasure (Article 17 of the GDPR), Right of restriction (Article 18 of the GDPR), Right of data portability (Article 20 of the GDPR) and Right of objection (Article 21 of the GDPR), insofar as these rights are applicable in the specific case due to the legal requirements. To exercise these rights, please contact us by email at [dsgvo@statistik.gv.at](mailto:dsgvo@statistik.gv.at) or by letter to the address of the above-mentioned data protection officer.

## Right of appeal to the data protection authority

Should there be cause for complaint regarding the processing of your data, you can contact the Austrian data protection authority as supervisory authority. Contact information can be found on the website of the data protection authority at <https://www.dsb.gv.at/kontakt>.

## General information on STATsurv

Within the framework of its tasks defined by the Federal Statistics Act 2000 (BStatG), Statistics Austria collects data, among other things, by surveying persons living in Austria (respondents) using electronic questionnaires. STATsurv is a web application that can be accessed via the Statistics Austria portal. The application generates electronic questionnaires for different statistical surveys and makes them available in a browser for interviewer-assisted and non-interviewer-assisted survey forms. In the case of interviewer-assisted telephone surveys, persons commissioned by Statistics Austria read out the contents of the electronic questionnaire and enter the answers of the respondents into the questionnaire. STATsurv also administers information that serves to establish contact (in writing, by telephone, by e-mail) with respondents and to maintain this contact for the duration of the survey. These are in particular names, age and title as well as address and telephone number. The application enables the persons in charge of the surveys to access this information to the necessary extent and for the necessary duration.

## Data processed by STATsurv

STATsurv sends the data entered in a questionnaire at short intervals to a database set up for this purpose at Statistics Austria if there is an existing internet connection. If there is (temporarily) no internet connection for personal interviews, the data entered is temporarily stored locally in encrypted form until a functional internet connection is available and then transferred to the database of Statistics Austria. After the successful transmission of the questionnaire, the survey contents are no longer available locally. In addition to the data entered, technical paradata are logged from each questionnaire session and sent to Statistics Austria. This includes date and time information, the user agent string of the browser used, as well as technical identifiers for the user, the survey, the questionnaire and the respective question. These paradata are used for error analysis on the one hand and for quality assurance on the other. Subsequently, anonymised paradata are used for the technical and content-related further development of the application. In the course of a survey process that is electronically supported and controlled by the STATsurv application, process data also arise. This includes, in particular, information on when and to whom correspondence was sent, when and who contacted respondents in person or by telephone, and when. This process data is deleted after completion of the data collection and processing or, in the case of panel surveys, after completion and processing of the last survey wave, taking

into account any legal deadlines that may exist. All identity and contact data processed in STATsurv (name, address, telephone number, e-mail address) are deleted after completion of the data collection and processing or, in the case of panel surveys, after completion of the last survey wave.

## Server log files

When using a STATsurv questionnaire, the date/time, the user agent string of the browser used, the respondent ID (portal user name) and the client role (respondent, survey person) are stored in server log files when the questionnaire is called up. These log files are used for error analysis in the event of any programme errors, to optimise the application and to ensure the security of our information technology systems. The log files are only accessible to developers in the IT department and are deleted after a few days. The data stored in the log files are absolutely necessary for the secure operation of STATsurv. Consequently, there is no possibility for the user to object.

## Cookies

Cookies are small text files that are stored by our servers on your IT device during non-interviewer-supported surveys. STATsurv only uses cookies that are not stored permanently but are automatically removed when the browser is closed (so-called session cookies). This is the following cookie, which is necessary for the functionality of the STATsurv application: FBSESSIONID: Unique character key to identify the questionnaire, among other things to prevent a questionnaire from being opened more than once at the same time. In addition, some session cookies are set by the "Statistik Austria Portal" (see section "Authentication details"). For more information, please refer to the relevant data protection information of the Statistics Austria Portal.

## Authentication details

Respondents to a survey conducted with STATsurv need access data - i.e. a userid and a password - to gain access to the application. Authentication takes place via the "Statistik Austria Portal", which is part of the Austrian portal network system. For more information, please refer to the relevant data protection information of the Statistics Austria Portal.

## SSL/TLS encryption

In order to protect your transmitted data as best as possible, STATsurv uses TLS encryption according to the current state of the art. TLS is a successor protocol to SSL. You can recognise such encrypted connections by the prefix „https://“ in the address bar of your browser. All data that you transmit when using STATsurv cannot be read by third parties thanks to TLS encryption.